Easterling, I	Deborah
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From: Easterling, Deborah

Sent: Monday, March 12, 2018 8:36 AM

To: 'Francee Levin'

Subject: RE: awful decision re Palmetto Utilities, docket #2017-228-5

Dear Francee Levin,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

 Docket No. 2017-228-S - Application of Palmetto Utilities, Incorporated for Adjustment of Rates and Charges for Customers in the Palmetto Utilities and Palmetto of Richland County Service Areas

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: https://dms.psc.sc.gov/Web/Email; or you can also follow Docket No. 2017-228-S at this link: https://dms.psc.sc.gov/Web/Dockets/Detail/116386.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Deborah Easterling Executive Assistant Public Service Commission of South Carolina 803-896-5133

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Original Message
From: Francee Levin [mailto:
Sent: Saturday, March 10, 2018 12:38 AM
To: PSC_Contact <contact@psc.sc.gov></contact@psc.sc.gov>
Subject: awful decision re Palmetto Utilities, docket #20

I'm a senior, on a very limited income, plus I have to I have major health issues. Palmetto Utilities has been charging exorbitant rates since I moved to Summit Townes in 2006. The rate now is ridiculous. I'm paying \$36.50 a month, which is almost twice my water bill! And I'm paying out of city rates there. Yet, you're considering allow Palmetto Utilities to almost double their rates for no reason whatsoever. They are a terrible company with awful customer service. And though I send in payments a week before the due date, they usually tack on late charges as well.

What is going on at the Public Service Commission? Your mission seems to be to take advantage of the public. Haven't you done enough with SCANA/SCE&G? I was protesting the unnecessary nuclear reactors back in 2009. I've done the math, and I personally have paid over \$3700 to date for those disastrous nuclear reactors, something I can ill afford, and yet it continues. And now you're allowing Palmetto Utilities to go down that same road. I think you owe us an explanation, and you also need to rein in these people and start PROTECTING the public, instead of bilking us.

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